



Information For bus users

Please remember that services are liable to change at short notice. It is therefore suggested that passengers check details of routes, and times on this website before planning a journey.

The times shown on these timetables are scheduled departure times at specific points. However, there may be slight variations due to traffic conditions, road works, or other unforeseen circumstances. Passengers are advised to be at the stop in advance of the published time.

Some places especially villages, may have two or more stops so please be aware that the bus may arrive at your specific stop a few minutes before the timing point.

In the interest of health, safety, and passenger comfort, passengers are not allowed to smoke on any local bus services. Passengers are carried subject to the conditions and regulations of the company which are available on this website. Pets and parcels are carried at the discretion of the operator. Lost property should be claimed for using the relevant form on the Contact Us page of this website or by phoning our head office.

In built up areas recognised stopping places will be used. Please understand that the driver has a responsibility to consider the safety of passengers and other road users - please respect his or her judgment when requesting the bus to stop. The driver is not allowed to stop at traffic lights or junctions to let passengers alight.

When boarding the bus, please state your destination clearly to the driver. State the type of ticket required, and have the correct fare ready if possible. Always make sure that you receive and retain your ticket throughout your journey - it is your only proof that you have paid your fare, and you may have to produce it for an inspector.

If you have a pass or a season ticket, always present it to the driver when boarding. If you do not have your ticket or pass with you, you will have to pay the full fare.

Please see our 'Fares' pages for more details of ticket types and passes.